
**Kent and Medway NHS and Social
Care Partnership Trust (KMPT)**

**North Kent Quality & Safety Team
CQC 3rd Line of Assurance visit**

to

**Jasmine Ward, Dartford
20th January 2016**

CCG Assurance

There were some clear evidence of good practice with system processes and procedure changes seen during the visit. In particular safeguarding systems, Emergency Equipment, Incidents and Risks all demonstrated good levels of understanding and systems in place.

However, there were also some significant areas that the visiting team did not obtain relative assurance that mitigated the risk to patient safety, the points of which have been included within this report and relate to areas of:

- Observation procedures and monitoring
- Pharmacy and Medication systems and compliance
- Infection, Prevention and Control systems

In addition the visiting team noted some areas where further improvement is required but were assured that this was being addressed:

Workforce – the levels of vacancy, in particular relating to Occupational Therapy posts

MSA – a review of MSA compliance in line with national guidance and agreement of the processes for reporting breaches

Physical Health – further development to ensure staff are confident in identifying and acting upon signs of physical health deterioration

At the present time the visiting team are unable to provide full assurance that patient safety is not being compromised.

It is requested that clarification of the immediate actions taken to address the 3 key areas listed above is provided and a revisit to reassess these areas will be undertaken within 4 weeks' time.

The visiting team would like to thank all staff for their engagement and co-operation during the visit.